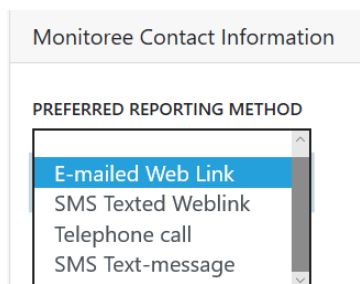# Quick Start Guide for *Preferred Contact Method*

1 ## What type of messages can the system send?

- A web-based link sent via email or SMS text
- A yes/no question via SMS text and voice call
- Each message includes an identifier consisting of first initial, last initial, and age for each monitoree

Monitoree Contact Information

PREFERRED REPORTING METHOD

- E-mailed Web Link
- SMS Texted Weblink
- Telephone call
- SMS Text-message

2 ## How is information from Email and SMS web-linked reports collected and displayed?

- This report method provides the **most granular information**
- Monitorees are prompted to select *each* symptom they (or household member) are experiencing.
- Report will document and display each symptom the monitoree reports on.
  - If symptoms reported, the report is shaded red, and record is moved to symptomatic line list
- If a monitoree is a head of household (HOH), they will receive unique web-links to report symptoms for each household member. Each household member's reports table will reflect what is reported specifically for them.

Difficulty Breathing	Fever	Fever Reducer
Yes	Yes	No

Symptomatic web-link report

3 ## When is information from SMS Text and Phone reports collected and displayed?

- This report method provides the **minimum amount of information required** to prompt follow-up
- Monitorees respond to a single yes/no question asking if they are experiencing any of the listed symptoms.
  - If respond "Yes," the report is shaded red, and record is moved to symptomatic line list. The symptom columns remain blank since it is unknown which specific symptom(s) is present.
  - If respond "No," the symptoms columns are filled with "No", the report is not highlighted in red, and record is moved to asymptomatic line list.
- If a monitoree is a HOH, they will respond to one question asking if anyone in the household is experiencing any of the listed symptoms.
  - If HOH replies "Yes", the report for every household member is shaded red, symptom columns remain blank. and every member of the household is moved to the symptomatic line list since the system does not know which household member is ill
  - If HOH replies "No", the symptom columns are filled with "No" and all of the household records are moved to the asymptomatic line list

Cough	Difficulty Breathing	Fever

Symptomatic SMS text or phone report

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