Tips to Protect Yourself from Scams
When Using Sara Alert™

We want to make sure that your personal information is safe while you are enrolled in Sara Alert™. When your public health department enrolled you in Sara Alert™, they asked you how you would like to receive the daily message to report your symptoms. Depending on which method you chose, you should receive the automated daily self-report message from the Sara Alert™ number or email described below.

**PHONE**

Caller ID may display calls from Sara Alert™ as:
- (844) 957-2721
- TOLL FREE NUMBER

An automated voice call will ask you if you (and any household members) are experiencing any symptoms.

**Safety Tip:**
If the Caller ID shows a different number, then it is not from Sara Alert™

Sara Alert™ is an automated call. You will never receive a call from a person from the Sara Alert™ number. If you do, it's a scam. Hang up!

**TEXT**

Text messages from Sara Alert™ will appear from (844) 957-2721

The text message will ask you if you (and any household members) are experiencing any symptoms.

**Safety Tip:**
If the Caller ID shows a different number, then it is not from Sara Alert™

**TEXT WITH WEB LINK**

Text messages from Sara Alert™ will appear from (844) 957-2721

A text message will include a web link to the daily self-report.

**Safety Tip:**
If the Caller ID shows a different number, then it is not from Sara Alert™

Other Tips to Avoid Scams:
- Sara Alert™ messages will never ask for personal information such as:
  - social security number
  - bank account numbers
  - passwords
  - security question responses

**EMAIL WITH WEB LINK**

Email with Web-link: An email message from notifications@saraalert.org

The email will include a web link to take you to a website that begins with: https://sara.public.saraalert.org/
You will see a unique set of letters and numbers after https://sara.public.saraalert.org/

**Safety Tip:**
Check the email address to make sure it is from notifications@saraalert.org before opening the email. Delete the message if it doesn't have the correct Sara Alert™ email address.

Hover over the report link to make sure that it is the Sara Alert™ website. If it is not the Sara Alert™ website, DO NOT CLICK on it!

Sara Alert™ messages will never threaten you with arrest or ask for immediate payment. Hang up the phone or do not respond to emails or texts if this happens.

For more information email sarasupport@aimsplatform.com
or visit us at, www.saraalert.org

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