

**1 What type of messages can the system send to monitorees?**

- A series of yes/no questions about symptoms via email or SMS weblink.
- A single yes/no question about symptoms via SMS text or automated call.
- Each message includes an identifier consisting of first initial, last initial, and age for each monitoree that the report corresponds to.
- The system will not send messages to monitorees with the “Unknown” or “Opt-Out” Preferred Reporting Methods.

**2 How is information from Email and SMS web-link reports collected and displayed?**

- This report method provides the most granular information.
- Monitorees/Head of Households (HOH) are prompted to select each symptom they (or household member) are experiencing if any.
  - The monitoree identifier is listed at the top of the monitoree’s daily symptom report.
- Report will document and display each symptom the monitoree reports on.
  - If symptoms reported, the report is shaded red, and record is moved to symptomatic line list.
- HOHs will receive unique web-links to report symptoms for each active household member. Each household member’s reports table will reflect what is reported specifically for them.

Cough	Difficulty Breathing	Fever
Yes	Yes	Yes

*Symptomatic web-link report entry*

**3 How is information from SMS Text and Phone reports collected and displayed?**

- This report method provides the minimum amount of information required to prompt follow-up
- Monitorees respond to a single yes/no question asking if they are experiencing any of the listed symptoms.
  - If respond “Yes,” the report is shaded red, and record is moved to symptomatic line list. The symptom columns remain blank since it is unknown which specific symptom(s) is present.
  - If respond “No,” the symptoms columns are filled with “No”, the report is not highlighted in red, and record is moved to asymptomatic line list.
- If a monitoree is a HOH, they will respond to one question asking if anyone in the household is experiencing any of the listed symptoms.
  - If HOH replies “Yes”, report for every active household member is shaded red, symptom columns remain blank. Every member of the household in the exposure workflow is moved to the symptomatic line list since the system does not know which household member is ill.
  - If HOH replies “No”, the symptom columns are filled with “No”. All active household records in the exposure workflow are moved to the asymptomatic line list.

Cough	Difficulty Breathing	Fever

*Symptomatic SMS text or phone report*